

ELECTRONIC FUNDS TRANSFER REQUEST

We are pleased to offer you the security and convenience of having your benefit check deposited electronically to your bank account. Direct Deposit means no more mail delays or trips to cash your check.

- **How does direct deposit work?**

Our bank will transfer your benefit payment directly into your bank account. Direct Deposit via electronic funds transfer is predictable, safe and convenient. You should always verify the deposit with your bank before drawing against the monthly deposit.

- **How do I sign up?**

Enter the information requested below and forward this form to us at the address above. You may want to verify your account and transit/routing numbers with your bank to avoid delays.

- **How soon can my direct deposits begin?**

To allow appropriate set-up, your direct deposit will typically begin within 30 days of our notification to your bank. This means you may still receive checks by mail after you send in your request. Once direct depositing begins, your funds will be deposited to your bank account and will be available to you within 4-5 business days.

- **What if I have questions?**

Call our Customer Contact Center at the number provided in your acknowledgement letter. Representatives are available Monday through Friday from 8:00am to 5:30pm EST.

- **What if I change banks?**

Simply call and we will send a new request form for your completion. You may receive a paper check in the mail for one payment while we process your request.

- **Can I change my mind?**

Yes. You can start or stop direct deposit at any time. Just write and tell us.

I authorize Symetra to send by disability payments to the Bank designated below for electronic deposit unto my Account. I understand that I may terminate this arrangement at any time by writing to the Symetra address above.

If any overpayment of such disability benefits is credited to my account in error, I authorize and direct the Bank to charge my Account and to refund such overpayment to Symetra.

Signature _____

Date _____

Please complete the following.

Name _____ Claim Number _____

SSN _____ Employer Name _____

Type of Account Checking Savings Bank Account Number _____

Name of Bank _____ Bank Address _____

Bank Routing Number _____ Bank Phone _____

The first 9 numbers from the left at the bottom of your check are your Bank Routing Number or enclose a voided check.